

Participant 1						
<i>Pains/comments</i>	<i>Tag</i>					
Ability to re-use data that others have researched (venues, budget constraints, swag vendors, active local meetups)	data					
Nowhere to store information collected for bid research purposes/to do lists	data					
Too many places to look for potential Fedora events	events					
Difficult to meet people in local community	people					
Difficult to identify opportunities for outreach at local non-Fedora-sponsored events	events/people					
Likes the freedom to choose what vendors/etc to use.	data					
Participant 2						
<i>Pains/comments</i>	<i>Tag</i>					
Hard to find local people, especially non-ambassadors	People					
Too many ways to find out about events	events					
Inconsistent processes and tools for ambassadors in different regions	tools					
Hard to create local meetups for Fedora	events					
Hard to find out about events happening soon	Events					
Budget is confusing.	Events					
Likes being aware of what ambassadors as a whole are doing through mailing list	Plus					
Pretty happy with ambassador tools for event organizing and with how easy to use wiki is	Plus					
Participant 3						
<i>Pains/comments</i>	<i>Tag</i>	<i>Notes</i>				
Very slow connection speed	Practical					
Politics is a problem; potentially arrested	Practical	Need a way to prevent discussion of politics in some local groups?				
Social networking activity is a lot of work	people/events					
Lots of work to be a resource for so many people	Data	She does like being a resource and seeing people make good use of what she provides. Not sure if this would mean she'd prefer not to have resources more easily accessed by others.				
Needs to replace helpers regularly due to burn-out	Practical	Social networking helpers				
People near her more likely to go to talk than actually do things		Working on a conference that is as much hackathon as conference				
People in Latin America don't use IRC.	Practical	They seem to use Telegram, instead, usually. And twitter. And Instagram				
Participant 4						
<i>Pains/comments</i>	<i>Tag</i>	<i>Notes</i>				
Finding Fedora people is hard	people	Wrote script to find people in a specific country location and send email	Some people may not want to be easily found?			
Finding events can be hard	events	German linux page for Germany. had to explicitly search in Scandinavia. Baltic region also searched, but found nothing even with contacts. Often get pointers to other events at events.				
Wiki isn't structured enough for easy comparison of events	data/events					
Estimating swag requirements can be difficult	data/events	Useful to have access to other people's experience to draw upon				
Germans will try to make everything into a non-profit organization	Practical	Germans will often want to make clubs and social groups into NPOs; this can be a problem because the US government will worry about money laundering. Don't let them or anyone else do this, even if it's normal in their country. Too much complication.	This is also a problem from the perspective of things like renting rooms: businesses are much more willing to let rooms out to NPOs than to individuals, in part due to liability.			

Easy way for people to suggest new types of swag/vote on ideas	Practical				
Localization isn't done enough!	Practical	Not just translation, but having local resources.			
Likes the consolodation of swag requesting into a single tool	Plus				
Doesn't like having to write up event reports.	Practical	Prefers to just post things to social media. Not sure if this is relevant to my purposes, but may be worth investigating what the pain points are.			
Participant 5					
<i>Pains/comments</i>	<i>Tag</i>	<i>Notes</i>			
Poor internet connection	Practical	Couldn't leave my video running, he lost connection to BJ entirely, and had periods when the sound wasn't working well			
Loves collaboration, within open source and not.	Plus				
Loves having ways to increase diversity and female participation and not-CS people and not geeks	Plus				
Not funded; cannot go to more universities for outreach even when they are contacting him!	Practical	Intern/not ambassador. But representing RedHat. Not liking that he has to say 'no' to places he'd love to help if money.			
Finds out about events because he knows lots of people	Events	Neutral, but I suspect that anyone new to open source India would struggle to find events			
He doesn't really seem to be looking for Fedora people, but he is an intern at Red Hat.	People	Neutral. No sense of how hard it is to find people in India.			
Figuring out timing of events that he runs is somewhat complex	Events	He talks to his friends at universities and to people who run technical clubs to identify topics and timing for his talks and presenations			
Participant 6					
<i>Pains/comments</i>	<i>Tag</i>	<i>Notes</i>			
Poor internet connection	Practical	He couldn't get to a cafe with better connection due to rain. I had to leave video off. He turned his off, too, until it was time for screensharing. Frequent disconnection.	Had a <u>lot</u> of conection interruptions; likely why he was reluctant to screenshare. websites got really really slow, and often caused him to briefly stop being audible.		
Doesn't need a tool to find events because people come to him	events	Well-known as an ambassador; perhaps not the typical user in this regard!	Very few FOSS events in Asia, and mostly small.		
Asia doesn't know what IRC is.	Practical	Depending on where you are, facebook, whatsapp. wechat in China because everything else is blocked. (something that sounded like 'whyper' also, outside of China)	Most people use social media on their phone, and IRC sucks on the phone. Most of the listed social media apps don't cost anything on his phone plan (powerplus?).		
Much less available time than in NA and Europe.	Practical	Everything takes more time; driving to and from work, shopping, etc. And needs more sleep, perhaps due to weather (goes to bed at 10, rather than 1am. Most people do. Everything closes up).			
Takes a lot of notes on paper, and uses a lot of paper for other things	Practical	We should include a reasonable way to handle this, esp since we have designers!			
Registration tools often don't have enough flexibility for various types of events	Practical	Wanted to be able to add data fields as necessary: t-shirt size, food requirements, etc			
Prefers to organize events without help	People	Exception if he needs connections to do research and figure out things like quotes for t-shirt costs; talks to ambassadors in that case, usually Lep (sp?).			
Cambodia and SE asia <u>must</u> use Facebook to publish events. Also Eventbrite.	Events, practical	There are a <u>lot</u> of events going on in Cambodia; makes it hard to get attendees.	Free events are thought to have no value; they need to charge for people to actually go.		
APAC is more varied than other regions	Practical	Smallest budget for the biggest region.	SE asia prone to worrying about saving face; Indians more direct.	SE Asia unlikely to continue to work on things after an event. No critical mass to get them to do things without a push.	
Doesn't expect hubs to help with organizing events; hopes instead for overview page.	Events				
Hard to search spreadsheets	data				

Participant 7						
<i>Pains/comments</i>	<i>Tag</i>	<i>Notes</i>				
Finding out about events in AU is very difficult	Events	He seemed very frustrated about this.				
List of available local venues for meeting seems useful	Events/data	Had him walk through what he might expect from a tool for creating an event, just to get some more ideas about what to talk about				
People who are not at RedHat office do come to RH events, someone must have a way to find them	people					
Wayland in Fedora 25 defaults to not allowing screensharing!	Practical	This is a problem; how do I get around this for future interactions? Why didn't anyone else run into it?				